

MICHAEL MOORE

Delmar, IA | 563-581-9882 | mmoore2457@gmail.com

PROFESSIONAL SUMMARY

Reliable and adaptable professional with experience in maintenance, construction, technology support, and customer service. Known for strong problem-solving skills, attention to detail, and the ability to learn quickly in fast-paced environments. Currently pursuing an Associate degree in IT/Programming while maintaining a strong work ethic and commitment to safety, teamwork, and quality results.

CORE SKILLS

Problem Solving & Troubleshooting

Computer & Technical Support

Facility Maintenance & Repair

Safety Compliance

Teamwork & Communication

Time Management & Reliability

Equipment Operation

Customer Service

Web & Basic Technical Skills

EDUCATION

Associate of Applied Science – IT / Programming Eastern Iowa Community College

Expected Graduation: Fall 2027

WORK EXPERIENCE

Maintenance Technician / Custodian – Diamond Jo Casino, Dubuque, IA (Aug 2023 – Present)

Perform facility maintenance, cleaning, and minor repairs

Troubleshoot electrical and mechanical issues safely

Maintain clean and welcoming environments for guests and staff

Journeyman Bricklayer – Skold Commercial Contracting, Des Moines, IA (May 2017 – Aug 2023)

Completed commercial construction projects with attention to detail

Applied waterproofing and finishing techniques safely

Worked efficiently as part of a team under deadlines

Web Designer / IT Support – Electrical Department, Maquoketa, IA (May 2015 – Jun 2016)

Maintained departmental websites and digital systems

Provided computer troubleshooting and support

Produce Clerk – Fareway Grocery, Maquoketa, IA (Mar 2011 – Aug 2017)

Delivered customer service and assisted customers

Maintained organized work areas and inventory

CERTIFICATIONS

Journeyman Bricklayer